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To: U.S. Patent and Trademark Office – From: Christian R. Andersen  
MAIL STOP: Amendment Specialist – Intellectual Property  
Examiner: Michael N. OPSANICK  
Group Art Unit: 2655

Fax: 571-273-8300 Pages  
with 19  
Cover:

**FORMAL SUBMISSION OF:**

1) Transmittal Letter; and

2) Amendment Pursuant to 37  
C.F.R. § 1.111.

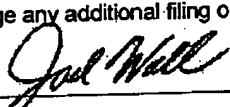
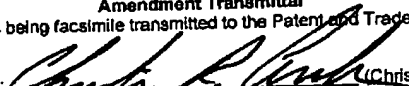
Title: SYSTEMS AND METHODS FOR PROVIDING AUTOMATED DIRECTORY  
ASSISTANCE USING TRANSCRIPTS  
Serial No. 09/656,264  
Filing Date: September 8, 2000  
First Named Inventor: Richard Mark SCHWARTZ  
Atty. No. 99-469

**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark  
Office on the date shown below:

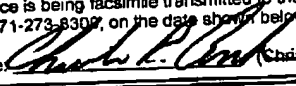
  
Christian R. Andersen

Date of Transmission: September 9, 2005

<b>AMENDMENT TRANSMITTAL LETTER</b>				Docket No. 99-469	
Application No. 09/656,264	Filing Date September 6, 2000	Examiner Michael N. Opsasnick	Art Unit 2655		
Applicant(s): Richard Mark Schwartz et al.					
Invention: SYSTEMS AND METHODS FOR PROVIDING AUTOMATED DIRECTORY ASSISTANCE					
<b>TO THE COMMISSIONER FOR PATENTS</b>					
Transmitted herewith is an amendment in the above-identified application.					
The fee has been calculated and is transmitted as shown below.					
<b>CLAIMS AS AMENDED</b>					
	Claims Remaining After Amendment	Highest Number Previously Paid	Number Extra Claims Present	Rate	
Total Claims	32	- 54 =	0	x 50.00	0.00
Independent Claims	7	- 13 =	0	x 200.00	0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					
Other fee (please specify):					0.00
<b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT:</b>					0.00
<input checked="" type="checkbox"/> Large Entity <span style="margin-left: 200px;"><input type="checkbox"/> Small Entity</span>					
<input checked="" type="checkbox"/> No additional fee is required for this amendment.					
<input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of \$ _____. A duplicate copy of this sheet is enclosed.					
<input type="checkbox"/> A check in the amount of \$ _____ to cover the filing fee is enclosed.					
<input type="checkbox"/> Payment by credit card. Form PTO-2038 is attached.					
<input checked="" type="checkbox"/> The Director is hereby authorized to charge and credit Deposit Account No. <u>07-2347</u> as described below. A duplicate copy of this sheet is enclosed.					
<input checked="" type="checkbox"/> Credit any overpayment.					
<input checked="" type="checkbox"/> Charge any additional filing or application processing fees required under 37 CFR 1.16 and 1.17.					
 Joel Wall Attorney for Applicant Registration No.: 25,648				Dated: <u>September 9, 2005</u>	
Verizon Corporate Services Group, Inc. c/o Christian Andersen 600 Hidden Ridge Drive, Mailcode HQE03H14 Irving, TX 75038 972-718-4800 <b>CUSTOMER NO.: 32127</b>					
Amendment Transmittal I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office, facsimile no. 571-273-8300, on the date shown below.					
Dated: September 9, 2005		Signature:  (Christian R. Andersen)			

Docket No.: 99-469

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<b>Amendment</b>	
I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office, facsimile no. 571-273-8300, on the date shown below.	
Dated: September 9, 2005	Signature:  (Christian R. Andersen)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:  
Richard Mark Schwartz et al.

Application No.: 09/656,264

Group Art Unit: 2655

Filed: September 6, 2000

Examiner: Opsasnick, Michael N.

For: **SYSTEMS AND METHODS FOR PROVIDING  
AUTOMATED DIRECTORY ASSISTANCE  
USING TRANSCRIPTS**

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT PURSUANT TO 37 CFR 1.111**

Sir:

In response to the Office Action dated June 10, 2005 (hereinafter "the Office Action"), Applicants respectfully request reconsideration of the claims for allowance in light of the amendments and remarks provided below:

**A Complete Listing of the Claims begins on page 2.**

**Remarks begin on page 8.**